

Indigo Fountain Office Policies

Be on time for sessions. Lost time cannot be made up. If you are fifteen minutes late to our appointment, your hour session will be shortened to 45 minutes. There will be no reduction in price for tardiness. Time lost due to interruptions of a personal nature, such as cell phone calls, cannot be made up, and you will be required to pay for the full session.

Please reschedule 24 hours before appointment. There is a missed appointment fee of \$25 for Weekday sessions. Saturday appointments are prepaid and non-refundable.

Please practice good hygiene before each appointment. Hand sanitizer are available, if you have been wearing shoes all day that do not breathe, such as work boots, please utilize them.

A health history form is required by law. Some health issues can be irritated by massage. Please be completely honest when filling out all forms. Do not leave spaces blank, if uncertain do not hesitate to ask questions. All health information will remain strictly private.

We reserve the right to refuse service to anyone at any time. Lewd, abusive or otherwise inappropriate behavior will not be tolerated. If a session is ended due to such behavior, the client is still liable for the cost of the massage.

No children, spouses and/or pets may be present in the room during the massage. Service animals are the exception, no reptiles please. The computer in the reception area is not for the entertainment of children or spouses. It is for Indigo Fountain employees use only.

If you are sick, please reschedule your appointment. Colds, flu, fevers, etc. can be exacerbated by massage. If feeling ill during massage do not hesitate to inform the LMP. Your health is a priority.

Do not hesitate to inform the LMP if you feel uncomfortable, physically or otherwise, during the session.

Your comfort levels and boundaries are important, the quality of the massage will not be affected nor will any offense be taken.

Please remove all jewelry before session. There is a white bowl in the massage room to place all jewelry. Massage oils, crèmes, etc. can clog up jewelry and loosen its grip on the skin. Jewelry has the potential to scratch or even cut the LMP during massage, and can inadvertently be broken. Neither Indigo Fountain nor the LMP are responsible for lost, stolen or damaged items in or on the premises.

Indigo Fountain is not responsible for allergic reactions to any of the lotions/oils/cremes/detergents used during a massage. If you have an allergy, such as to peanut oil, notify the LMP BEFORE the massage.

**There is a \$25 fee for NSF checks and denied credit cards.
The best tip possible is a referral.**

Please initial and Date